Business Tools for Next Generation Commerce



commercetools Merchant Center

Retailers need to efficiently handle their most critical data and processes while keeping up with changing market conditions. To help you achieve this, the commercetools Merchant Center is your perfect companion.

Its intuitive user interface lets you manage product data, orders, and customer data for all retail channels. Additional functions, such as configurable forms and batch processing, help you to quickly and easily complete your daily tasks.



Omnichannel PIM: Manage Products Efficiently

The integrated Omnichannel Product Information Management (PIM) enables retailers to access all of their product data - while its versatile interface helps you handle even complex catalogs with just a few clicks.

- → Adding, editing and deleting product data
- → Fast product search and filters
- → Configurable views for product lists and product details
- → Image management for product variants
- → Price and inventory information for all retail channels
- → Bulk update: Update several product attributes for multiple products all at once
- → Search and filter categories

Create and manage discounts for products

The Merchant Center provides your team with an easy way to build complex discounts for your products.

- → Receive an overview of all product discounts that are active in your stores
- → Create targeted discounts for specific products
- → Limit the discount to apply to specific channels, countries, and customer groups

Dashboard overview

Use the Merchant Center for a fast, clear and comprehensive overview of your sales by currency across all channels.

- → Get an overview of all sales made during the past day, week and month
- → Check the average order value for your store
- → View the top 5 products that bring in the most revenue
- \rightarrow See how many new customers and carts are created

All Order Data at a Glance

The Merchant Center enables direct access to all orders without the need of an external application - whether it comes from a webstore, a mobile app, POS, or an IoT device.

- → View and sort all orders
- → View all customer information
- → View all item details
- → Image management for product variants
- → Detailed overview of the order total, taxes, and discounts applied
- → Add deliveries and parcels to orders to track shipping

Central Customer Management

All customer data is available via the Merchant Center.

- → Manage customer data for all retail channels
- → Maintain multiple addresses
- → Review all order history for each customer



About commercetools

commercetools is a next generation software technology company that offers a true cloud commerce platform, providing the building blocks for the new digital commerce age. Our leading-edge API approach helps retailers create brand value by empowering commerce teams to design unique and engaging digital commerce experiences everywhere – today and in the future. Our agile, componentized architecture improves profitability by significantly reducing development time and resources required to migrate to modern commerce technology and meet new customer demands.

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